RESTAURANT EPOS SOFTWARE SERVICE OVERVIEW

EPOS Features:

4.1 RESTAURANT SETTINGS:

4.1.1. Settings:

(a). Restaurant settings
(b). Service charge
©. Tax Rate
(d). Discount settings
(e). Currency settings
(f). Service Types settings
(g). Delivery customer message settings
(h). Printer settings
(i). Mail settings.

4.1.2. Back Office Settings

(a). Manager Password Settings
(b). Receipt settings
©. Need receipt count

4.1.3. Loyalty Management

(a). Add/Update the loyalty management.

4.1.4. Printer Management

(a). Add/ Update printer location and manage printer settings.

4.1.5. Support Email

(a). To send a support mail for the software.

4.1.6. Web Order Settings

(a). Web order settings management .

4.1.7. Card Management

      (a). .Chip and pin card management.

4.1.8. Configure Server

4.2. EMPLOYEE MANAGEMENT:

4.2.1. Add/Edit Employee:

      (a). Add new employee with Login password.
      (b). Employee address and DOB settings.
      ©. Employee Bank details and Wage rates settings.
      (d). Employee Warning settings.
      (e). Employee Job Title and password settings.

4.2.2. Employee Access

      (a). To create the employee access job title.

4.2.3. Hours Calculator:

      (a). Employee working Hours settings.
      (b). Calculating wages for all employees.

4.3. CATEGORY MANAGEMENT:

4.3.1. Category Management:

      (a). Add/Edit Categories with rank settings.
      (b). Category Color Setting options
      ©. Update to Website.

4.3.2. Sub Category Management:

      (a). Add/Edit sub categories with rank settings.
      (b). Sub Category image settings.
      ©. Multiple Printer settings for hole sub categories.
      (d). Update to Website.

4.3.3. Menu / Product Management:

(a). Add/Edit menu/product details with rank settings.

(b). Settings the product position

©. Multiple price settings (Restaurant/Takeaway)

(e). Product image settings.

(f). Multiple Printer settings for one product/menu.

(g). Product/menu color settings.

(h). Choose Attributes option.

(i). Update to Website.

4.3.4. Attributes Management:

(a). Add/Edit Attribute name and Attribute values.

(b). Extra price settings.

©. Update to Website.

4.3.5. Meal Deal Management:

(a). Set meal deal name for offer Pizza

(b). Set meal deal count for offer pizza when buy count

(c). Set Meal Price for offer Pizza

(d). Select Meal Deal Option for

    (1). Number of Pizza

    (2). Number of Desserts

    (3). Number of Drinks

    (4). Number of Sides

(e). Update to Website.

4.3.6. Offers Management:

(a). Add/Edit offer category and offer name.

(b). offer based on the start date and end date to valid.

©. Update to Website.

4.3.7. Offer Product Management:

(a). Select the menu for based on the offer category.

(b). Update to Website.

4.3.8. Special Offer Management:

(a). Add service type offers and daily offer based on the date.

4.3.9. Table Management:

(a). Options to Add/Edit Area ,Tables with capacity..
(b). Manage the reservation settings.

4.3.10. Table Layout:

(a). Ability to set Table Layout.

4.3.11. Reservation List:

(a). To view/delete reservation details.

4.3.12. Customer List:

(a). Option to Add/Edit Customer details.
(b). Option to export customer details.

4.3.13. Discount Reason:

(a). Add/Edit discount reason with percentage.

4.4. SUPPLIER & STOCK:

4.4.1. Supplier List:

(a). Option to add/edit new Suppliers.
(b). Ability to set payment methods.
©. Option to terminate the suppliers.

4.4.2. Stock Items:

(a). Add/Edit unit and item management.

4.4.3. Product List:

(a). Add/Edit supplier product list with qty, price.

4.4.4. New Purchase:

(a). Ability to buy a new purchase product based on supplier list details.

4.4.5. Old Purchase Details:

(a). Ability to view old purchase history based on date and supplier.

4.4.6. Stock Management:

(a). Add/ Edit the stock management details.

(b). Ability to fix Minimum Stock level and Default Stock levels.
(c). Setting up no of box, no of pieces, Loose quantity and location.

4.4.7. Menu Ingredients:

(a). Option to add/edit multiple ingredients for one product/menu.

4.4.8. Email Stock Requirement:

(a). Ability to request product email to supplier.

4.5. PAYMENT MANAGEMENT:

4.5.1. Supplier Invoice Details:

(a). Add/ Edit invoice input details based on invoice no, supplier name, date, amount.

4.5.2. Bank Deposit:

(a). Ability to view report based on weekly summary report.

4.6. REPORTS MANAGEMENT:

(a). Category report.
(b). Total sales of product.
©. Totals sales by staff.
(d). Financial Report.
(e). Open Food Report.
(f). X-Report.
(g). Z-Report.

(h). Top Sales Product Report.
(i). Worst Sales Product Report.
(j). Void Report.
(k). Cancellation Report.
(l). Refund Report.
(m). Tips Report.
(n). Driver Status Report.
(o). Customer Report.

EPOS SCREEN:

(a). Option to select service types(DINE IN/TAKEAWAY/BAR/DELIVERY)
(b). DINE IN Order: Option to select the Table number.
©. Ability to view the Table Status all the time.
(d). Ability to find customer based on phone no, name and postcode.
(e). Delivery: Search customers with Phone Number
(f). Assign orders to Drivers and set the assign drivers.
(g). Option to add MEAL DEAL, SHOW OFFERS, OPEN FOOD menu.
(h). Option to open CASH DRAWER anytime with manager password.
(i). View Order receipt settings
(j). Cash in/Cash out method option
(k). Ability daily quick summery report
(l). Ability to view X & Z Report
(m). Ability to reserve Table Reservation/ booking option
(n). Ability to view the Map,
(o). Ability to view the Web Order option
(p). Split bill option.
(q). Print receipt option.
(r). Delivery charge adding/removing options.
(s). Service Charge adding/editing options.
(t). Option to add/edit Discount amount / Percentage.
(u). Tips Charge adding/removing options.
(v). Change pay type method (cash/card/dual pay/redeem point).
(w). Ability to VIOD items with or without manager password.
(x) Ability to CANCEL orders with or without manager password.
(y). Refund options with manager password.
(z). Pay Later option
(a1). Suspend Order Option
(b1). Half item and remove item option
(c1). Add kitchen notes for each order.

HARDWARE INTEGRATED WITH,

(a). Touch operated screen
(b). Cash Drawers
(c). POS Receipt Printer
(d). POS Kitchen Printer
(e). POS Label Printer
(f). Scaling machine

Website Features:

Admin:
- **Settings** – This holds all the general values which is used in online store for various purpose. Prefix postcode is used to validate the postcode entered by a customer to find out whether the restaurant service is available in their area. We have other options like telephone number which is displayed in front end, minimum order to make an online order, delivery charge, payment option and display messages.
- **Contents** – This is used to manage the content displayed on various pages in website front end.
- **Delivery slot** – These are the delivery time which customer can select while ordering.
- **Takeaway slot** – Same as above but will be used when takeaway order.
- **Working Day slot** – This is used to set the days when online ordering is open or available.
- **Create new coupon** – We can create new coupons. It has option to set the duration when the coupon can be used like meal time and date. It has three types of discount – total amount, percentage and product.
  - Total amount – value specified as discount will be subtracted from the total amount of order.
  - Percentage – values specifies the percentage of amount that will be given as discount on the order total
- **View coupon** – Discount coupons created can be sent to selected customer using the send coupon link. All the register users will be listed in distribute coupon to members page, from where you can select the members to send
- **Member management** – All the registered users will be listed in this page. We have option of add/edit/delete and search members.

Front end:
- To start ordering a food, customer should select the order type i.e. Takeaway or Delivery then specify the postcode and delivery day. Customer has option to order for his delivery or takeaway before a week or any day until next 6 days.

- Once the customer selects the order type and order day, they can browse through the menu and add dishes to the shopping cart. On finalizing the order, they can go to the checkout process.
- In the checkout page, if they have a coupon code they can supply it and get discount.
- To process the order the customer needs to login, so when we select the time slot for delivery / takeaway click next step button, if the customer is not logged in they will be taken to login page otherwise they'll be redirected to delivery / takeaway and billing details page. It also has payment option i.e. Cash or Credit card.
- Once the order is process and paid, customer gets a thank email.
- Orders that are made in website will be sent to EPOS automatically.
- Customer can view their order history using the member links on the left side, this requires customer login.